

St Austell Golf Club - Intelligent Golf Members Area



Dear Member,

Fantastic news! You will now be able to experience our new member's area website & app developed with intelligentgolf. The system is now live and all of your bookings until Tuesday 13th December have been transferred.

Just a quick note to say that tee time booking rules will continue to be released at the same time and days in advance as previously on the old system.

WHAT DO YOU NEED TO DO NEXT?

Please follow the 'login' instructions below and if you are still unsuccessful, please contact the Office.

MEMBERS LOGIN INSTRUCTIONS

To gain the full benefit of the software, access the system from the Internet by going to www.staustellgolf.co.uk and clicking on [Members' login](#) on the home page.

The Login Page

The member's website is a secure environment and access can only be gained by entering a valid Login and PIN.

LOGIN: Your email address or membership number xxx

PIN: This will be set to default to a random number which is () but should be changed as soon as you first log in. (This will be blank if you have previously logged in to the new website).

Once you have checked/updated your email address, you will be able to use your email address as your Login if you would prefer. Please however note that if your email address is not unique, i.e. another member also uses it, you will have to use your membership number as the website needs to uniquely identify you.

You are advised to change your PIN when you have logged in by going to 'My Golf/Preferences'.

igMember App

Members can now access key club information via the intelligentgolf app, available for iPhone and Android. This will allow easy access to your competition data, upcoming games of golf, and much more.

There is an exciting roadmap of new features planned over the next few months, and intelligentgolf are continuing to invest and develop the app based on feedback.

How to get the App

After the online sign-up has been completed, please download the igMember App by clicking on either of the links below based on your device:

Apple: [Click Here to download the igMember App from the App Store](#)

Android: [Click Here to download the igMember App from the Play Store](#)

How to sync the app to your member account

Method 1 - Using a separate PC or MAC

Login into your golf club website on a PC or MAC

Go to - My Golf > Preferences

Select - Pair Your Device

Select - Enable & Show Me The Link

Scroll down until you can see a barcode

In the App - Scroll to the left and click on the barcode

Scan the barcode that is displayed on the screen

This method is also demonstrated on YouTube by clicking on the link below:

https://www.youtube.com/watch?v=mTDLf8Z_b2Y

Method 2 - Directly on your Mobile Device

PLEASE NOTE:

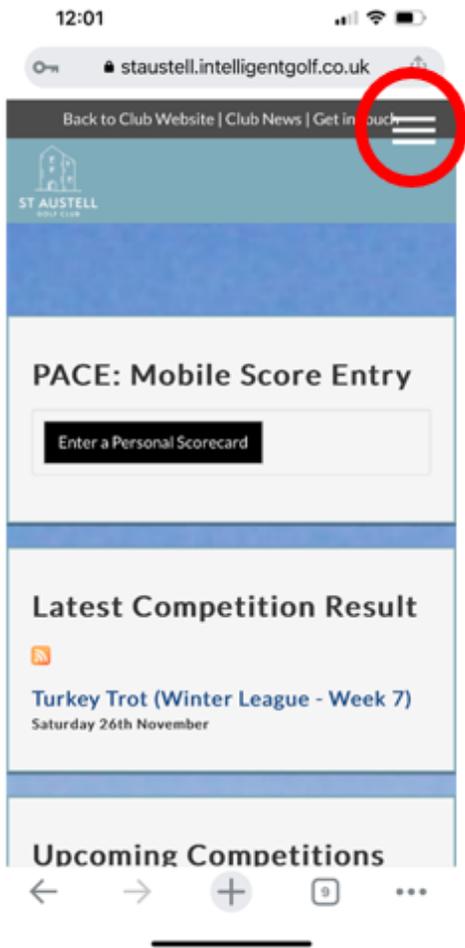
If you are using an iPhone then use the Safari Browser

If you are using an Android Phone then use Google Chrome

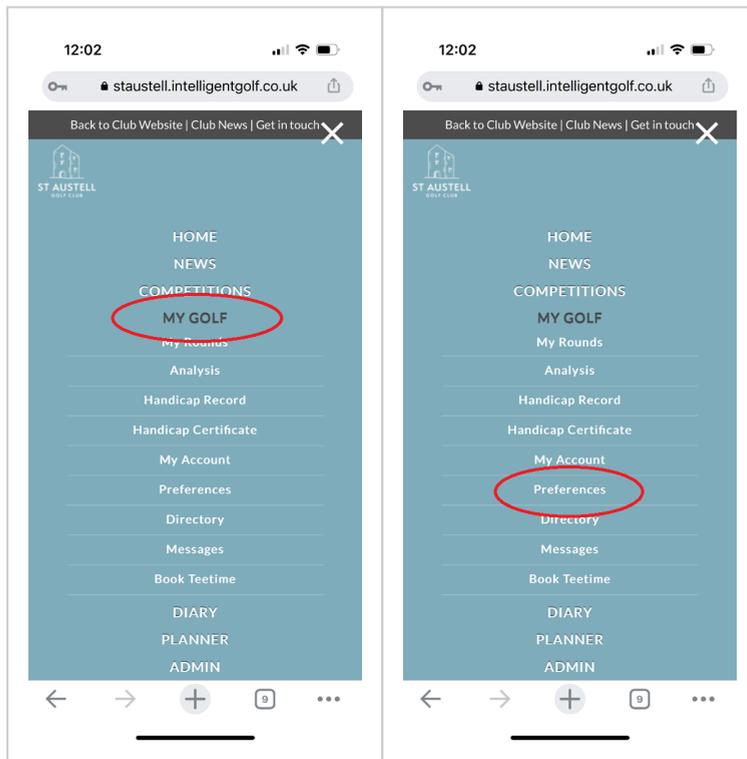
Login into the member's area on the [St Austell Golf Club website](#) on your mobile device and the screen should look like the below:



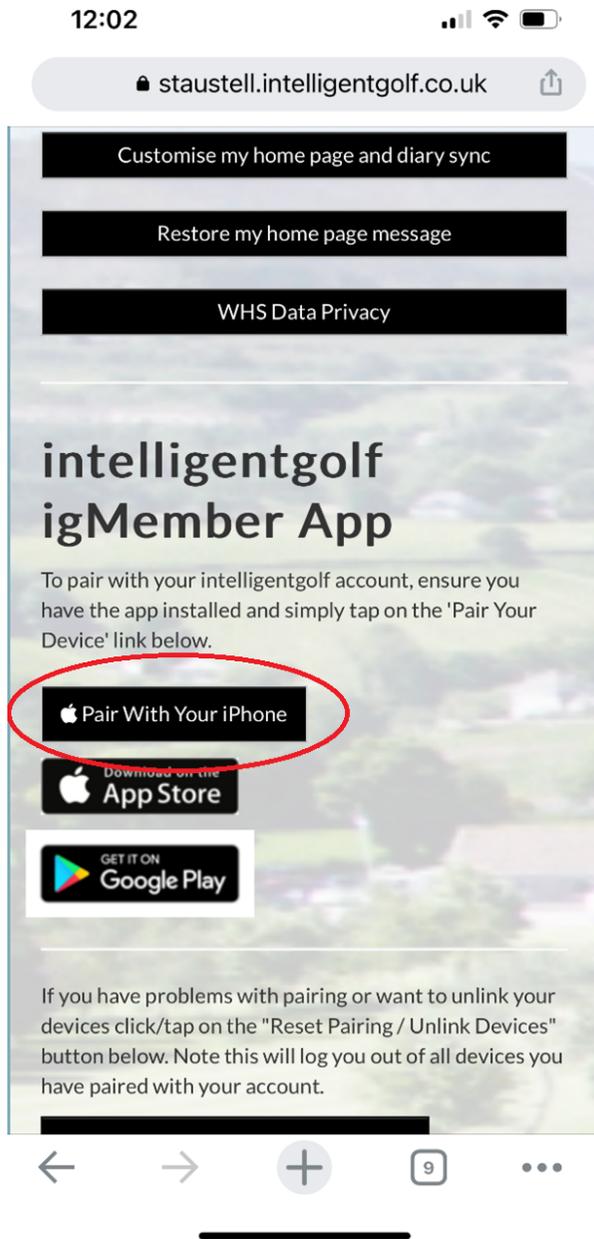
Once logged in, click on the Menu (3 lines in the top right corner)



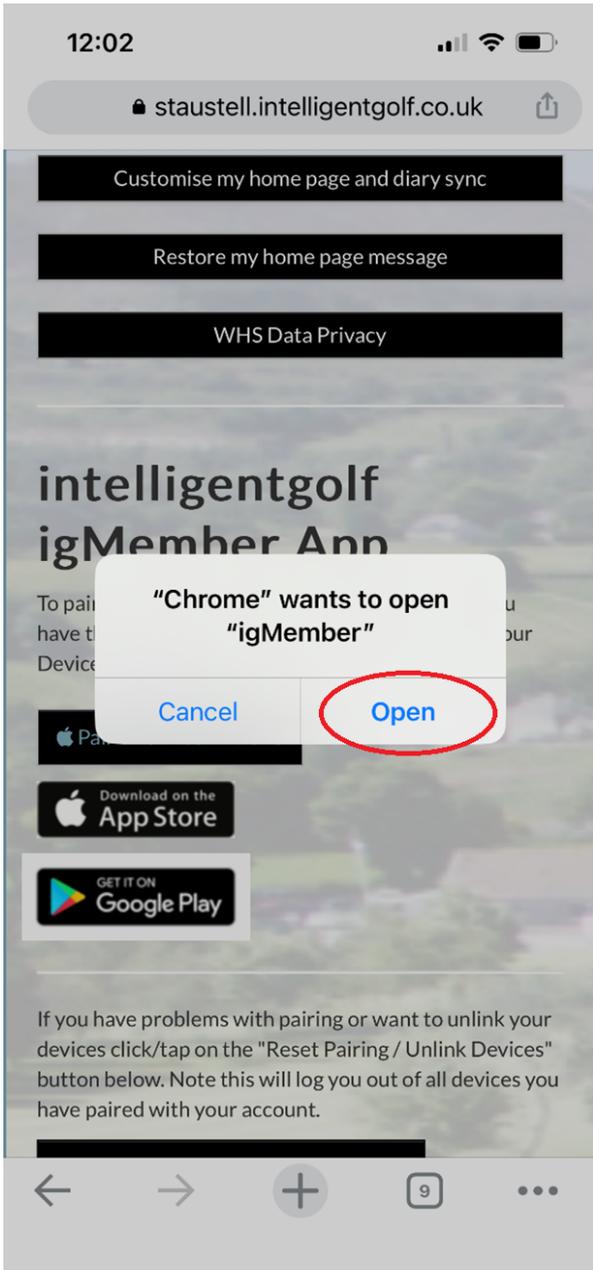
Go to - My Golf > Preferences



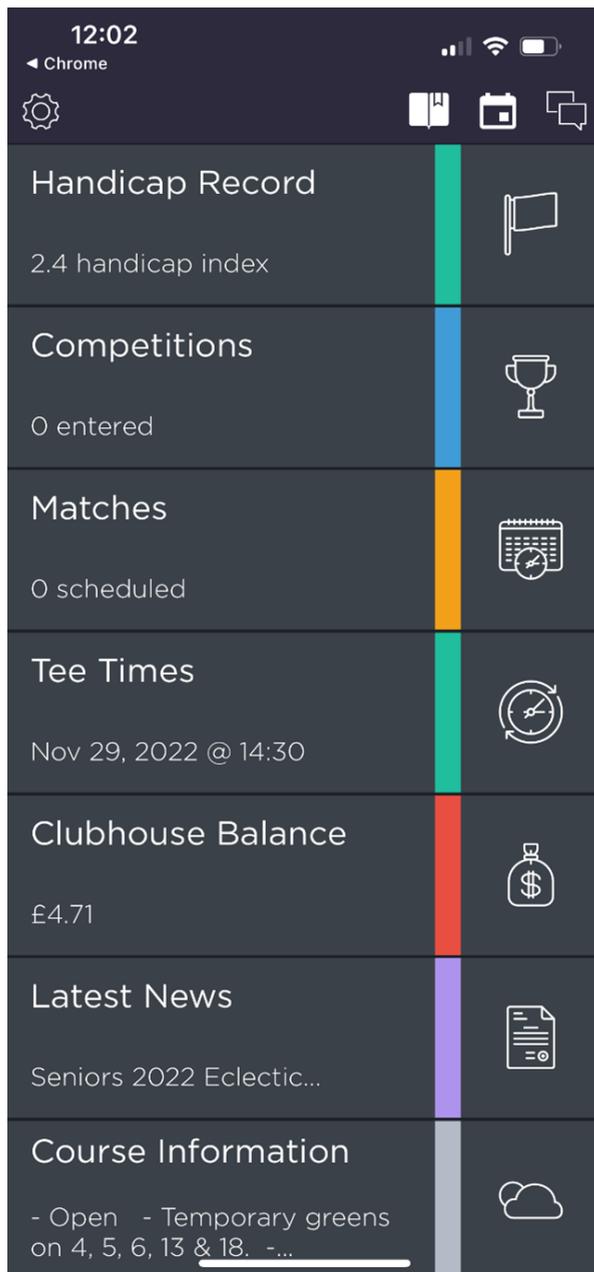
Select - Pair Your Device



Select - Pair with your phone, then select open



You will then be in the app and it should look like the below..



Below are some helpful videos which demonstrate how to book a tee time and also WHS scoring via the app:

How to book a tee time: <https://www.youtube.com/watch?v=o-u9yLGOwMg>

WHS scoring: <https://www.youtube.com/watch?v=oXlICmYfjYY>

If you need any further support, please visit the intelligent golf help guides by clicking on the link below:

https://www.intelligentgolf.co.uk/igmember_app_help

Touch Screen

The intelligentgolf Touch Screen is similar to our old system and very intuitive to use. Enter the first three letters of your surname and you will be taken automatically

to your very own area into which you can enter your scores. In fact, this facility also allows you to check your handicap, view competitions, and review your last few results.

There is an on-screen keyboard to allow you to enter your hole-by-hole scores including 'no score at hole' for those holes you would rather forget. Stableford and Nett score calculations are performed automatically as you key them in which allows you to check your card before formally submitting it.

This is new for everyone and will take a while to get used to the changes, but we hope that changing to only requiring one app, having better technology, and also intelligent golf's great reputation will help us all have a better experience

If you are having difficulty in any area of the new software, please get in touch by contacting the office and we will be more than happy to help.

Kind Regards
James Levick
Club Manager
